

Agenda

**Open Mind Summit Chicago
JUST-US Members and Invited Guest**

Chicago, IL
June 3, 2009
8 :30 am – 12 :00 pm

Communication for the open minded

Siemens Enterprise Communications
www.siemens.com/open/us

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Day 1

8:30 am	Meet Your Peers – JUST-US Board Members	Narita A & B
9:00 am	Carrier Update AT&T	Narita A & B
9:45 am	Contact Center Best Practices – Customer Panel <ul style="list-style-type: none">■ Polo Ralph Lauren■ Texas Association of Schools Boards (TASB)■ Henry Ford Health System	Narita A & B
10:45 am	ListServe LIVE! Moderator: Rick Tillotson , TASB	Narita A & B
11:30 am	Board of Directors Update	Narita A & B
11:40 am	Resolutions / Advocacy Update Moderator: Doug Brooks , Parkland College	Narita A & B
12:30 pm	Lunch / Free Time	